

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Final
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Linda Cooper
Date: 10/12/05
Time: 10:00am - 11:00 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

<ul style="list-style-type: none"> x Sharlene Bryant x Cathy Bennett x Cheryl McQueen Shannon Johnson Gary Imes x Joyce Sims Bobby Minish x Rick Debell x Thelma Hayter x Eric Johnson 	Others: <ul style="list-style-type: none"> x Tim Sullivan Jamie Herubin Sandy Flores Sara Parks x Mike Frost Linda Smith Carlisa Stallings x Paul Carr x Linda Cooper
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Attendees:

<ul style="list-style-type: none"> x Alamance-Caswell x Albemarle x Catawba Centerpoint x Crossroads x Cumberland x Durham x Eastpointe x Edgecombe-Nash x Five – County MHA x Foothills Guilford x Johnston x Mecklenburg Neuse x New River 	<ul style="list-style-type: none"> x Onslow x OPC x Pathways x Pitt x Roanoke-Chowan x Rockingham x Sand hills Center x SE Center SE Regional x Smoky Mountain x Tideland x Wake x Western Highlands x Wilson-Greene
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Attendees:

Item No. Topics

1. Division and EDS Review

Review checkwrite – October 7th

Upcoming checkwrites: October 14th and 21st, November 4th

Update on Medicaid Issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

2. Area Programs

Area Programs, Division and EDS

Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with the on the issue speak.

Review Check-Write October 7

Upcoming Check-write (cut-off dates) – October 14, 21, November 4

Agenda items

October 21 is the final check-write-cutoff to submit claims w/DOS 7-1-04 to 6-30-05.

Reminder: Usage of **T1017-HI** will follow Medicaid: X-Walk to YP962, effective **DOS 9-1-05**, covered by ADSN, CDSN, and ADMRI. Alert will be published soon.

Reminder: Division will cease requirement of CAFAS score in population groups.

Reminder: After receiving new provider numbers from DMA, please send these numbers to the IPRS QA distribution list:

IPRS.Qanda@ncmail.net

IPRS Questions or Concerns

DMA Direct Provider Enrollment Questions – A. Floyd/ P. Horrell

MMIS Updates – Tim Sullivan & Shannon Johnson

Medicaid Questions or Concerns

DMH and/or EDS concluding remarks

Roll Call Updates

Next Meeting: October 19, 2005

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8:00 a.m. - 4:30 p.m., excluding holidays.

DMH IPRS Question and Answer email address -
iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:00 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	<p>Review Checkwrite from October 7th</p> <p>The claims that previously denied incorrectly with EOB 8000 were resubmitted in the 10/7/05 checkwrite cycle. During this cycle, they denied for EOB 8535. Additional new-day claims also denied incorrectly for EOB 8000. Once fully researched, all of these claims will be systematically resubmitted. Issue alert will be sent to DMH and User Alerts will be sent to impacted LMEs.</p> <p>A subset of new-day claims submitted in the 10/7/2005 checkwrite cycle with T1017/HE incorrectly denied with EOB 8599. Once fully researched, all of these claims will be systematically resubmitted. Issue alert will be sent to DMH and User Alerts will be sent to impacted LMEs.</p>
2.	Upcoming checkwrites: October 14 th and 21 st , November 4 th
3.	Update on Medicaid Issues – Tim Sullivan has not received any listing of codes to bypass to take to DMA Program Integrity for their review.
4.	<p>Bug Central Status:</p> <p>2 bugs, one in customer review and one in process. One bug from last week generated a CSR.</p> <p>Have identified the 766 bug, have resolved the issue and will reprocess claims. The 57 claims were either processed in the 10/7/05 cycle or will be processed in the 10/14/05 cycle. EDS will followup with DMH with the processing date for these claims.</p>
5.	<p>Key CSRs: EDS received several new CSR memos in the past week.</p> <p>Retro-Medicaid for the DPE project is slated to implement 10/28/05</p> <p>The remaining 359 new day claims from CSR NCH00777 will be submitted in the 10/14 checkwrite cycle.</p> <p>EDS has several Fast Tracks and UAT documents for DMH review. DMH will perform UAT testing for NCH00749.</p>
6.	<p>Operations Support – File Maintenance, Security – IPRS is still planning to implement T1017/HI with Medicaid which is scheduled for 10/21/05.</p> <p>IPRS is now using the budgets loaded from NCAS, rather than spreadsheets. A number of account/centers now have a negative balance. It would appear that select budgets are lower than last fiscal year. Cheryl will check with the Budget office regarding options to correct. If replacement adjustments are needed, we may run into timely filing issues.</p>

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
3.	Review Checkwrite – October 7th

	<p>Two Issues being researched were reported by EDS:</p> <p>EOB 8000 – Some claims have incorrectly denied with EOB 8000 – no rate on file. The resolution to this issue has been identified and a fix will be made prior to the next checkwrite cycle. Claims will be systematically resubmitted and an alert sent to each of the impacted Area Programs after the claims are identified.</p> <p>EOB 8599 – Some T1017/HE claims from the 10/7/2005 checkwrite cycle incorrectly denied with EOB 8599. The impacted claims are being identified and will be resubmitted in an upcoming cycle. An alert will be sent to each of the impacted Area Programs after all of the impacted claims are identified.</p>
4.	Upcoming checkwrite - October 14 th and 21 st , November 4 th
5.	<p>IPRS Questions or Concerns</p> <p>Q: Dean (Roanoke-Chowan) Questioned recent denials for EOB 79 and 8537</p> <p>A: Cheryl – Explained possible reasons for these Direct Provider Enrollment denials. EOB 79 can occur when the incorrect billing provider number is submitted for a given service such as an OBH procedure code submitted by the base provider number. EOB 8537 will occur if the attending provider type/specialty is not valid for the service provided such as an OBH code submitted with an IPRS agency attending provider number.</p> <p>Q: Pam (Western Highlands) Have a claim that denied with EOB 79 for T1017/HE</p> <p>A: Cheryl - May want to check billing provider number on the claim. It may be a group provider number rather than the base number, which would be a correct denial. Requested to send ICN examples to IPRS Q&A for review.</p> <p>Q: Dean (Roanoke-Chowan) Received a denial for EOB 24 in IPRS, but the client is eligible in Medicaid.</p> <p>A: Cheryl – Please send examples to IPRS Q and A for review.</p> <p>Q: Jeanna (Catawba) When will the “limitations” on services billed that was spoke of in last week’s meeting be effective?</p> <p>A: Thelma – Before that can be determined, the recommendations will be forwarded to the IPRS Site Coordinators for review. This may last a couple of weeks.</p> <p>Q: Jeanna (Catawba) Asked when the memo regarding guardianship discussed at FARO would be distributed.</p> <p>A: Rick – Will need to follow-up with Division staff.</p> <p>Q: Thelma (DMH) Asked participants of the call if any Hurricane Rita clients have sought services at the Area Programs.</p> <p>A: Group – None as of yet.</p> <p>C: Thelma (DMH) Stated the service definition for KTRNA has been published, and she asked if there were any questions. There were none.</p>

	<p>C: Cheryl (DMH) Informed the group that the updated documentation for KTRNA has been posted on the Division's website.</p> <p>C: Thelma (DMH) Stated that by Friday, YM645 will be added to pop groups CMMED, CMSED and CDSN primarily for coverage of 16 – 17 year olds. An alert will be sent once implemented. The rate will be the same as that for the adult pop groups.</p> <p>DMA Direct Provider Enrollment Questions – Angela Floyd and Pamela Horrell (absent)</p> <p>Medicaid Questions or Concerns</p> <p>Q: Kathy (Smoky) Have received multiple duplicate payments in Medicaid that then require refunds to be made. Has something changed?</p> <p>A: Tim – Nothing has changed that would cause duplicate payments. In most cases the claim was submitted multiple times, but something was different on the claim such as the attending provider number. Tim asked that Kathy email him some examples to review.</p> <p>Q: Kathy (Smoky) Concerns have been raised by Smoky's management regarding the strictness of 837s failing for compliance. Could something be done?</p> <p>A: Cheryl – The compliant 837 is governed by HIPAA guidelines. If one item fails, the HIPAA compliant 837 map will reject the entire file. The only suggestion would be to contact the Federal agency that oversees the compliant transactions.</p> <p>Q: Jeanna (Catawba) Question regarding the published rates for the DPE H codes. Will it be published on the DMA website again. They were there at one time.</p> <p>A: Tim – This question would be best asked of DMA as they post their rates on the website.</p> <p>Q: Daphne (Pitt) – For the services that have a waiver for the TPL edits (i.e. Case Mgmt, CBS, etc.) are we required to bill Medicare prior to billing Medicaid if the client has Medicare coverage?</p> <p>A: Tim – From the perspective of the System, TPL and Medicare are not the same thing and that bypassing TPL does not mean that we will bypass Medicare. For claims that bypass TPL but are denying for a Medicare edit, the Area Programs would need to bill Medicare first or DMA would need to instruct EDS to bypass Medicare for that code(s).</p> <p>Q: Tom (Western Highlands) – Will DMA publish as list of codes that will have TPA override?</p> <p>A: Tim – Will research this request.</p> <p>Q: Jody (Johnston) – Has questions regarding physicians assistants.</p> <p>A: Tim – Asked that they be emailed to him, and he will forward to Shannon Johnson.</p> <p>6. Updates to Roll Call; Other Questions?</p> <p>7. DMH and/or EDS Concluding Remarks:</p>
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Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						